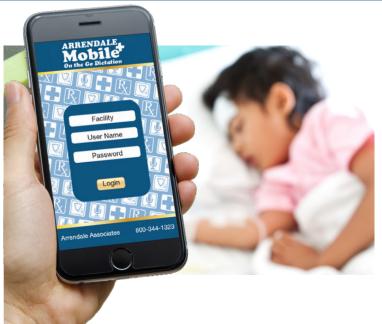
Mobile + Point of Care Documentation



The Arrendale Mobile + smart phone app enables providers to complete their patient documentation with convenience at the patient's bedside or exam room. Instead of landline telephone restrictions, Mobile + providers rely on their smart phones and tablets to:

- Dictate their narrative from an updated patient list
- Search for patients using known demographic details
- View recent and previously transcribed reports
- Electronically sign newly transcribed reports
- Create a note for the transcription team of needed edits

Provider Satisfaction Benefits

Providers are busier now more than ever; required to see more patients daily and document in greater detail with ICD-10. One Arrendale timesaving response is Mobile + smart phone dictation with its robust technology for on-the-go providers. Being able to view prior transcripts quickly from your phone or tablet is a definite advantage for patient care and physician convenience. Additionally, since recorder docking is eliminated, both the transcription creation process and turnaround time from dictation to transcript to EHR upload is expedited. Higher quality audio recordings result in improved accuracy of the patient's record with less time spent on corrections. Our integrated e-signature yields further efficiency for enterprises that are not signing in their EHR system. Replacing your digital recorder with the Mobile + app provides patient searching functionality, speeds the process and eliminates the need to carry a second device.

Patient Data Interfacing

Mobile + presents a real time list of patients with associated demographic data from the day's schedule when an interface exists between the device and your enterprise's host system. Pressing on the patient name initiates the app's recording process and saves time compared to traditional dictation systems which require responses to multiple prompts. Accuracy improves when providers select the correct patient from a list, reducing the occurrence of medical errors caused by incorrect patient account numbers. With Mobile+, providers rely on color-coding next to names on the list, indicating completed and incomplete dictations, to help manage the remaining workload. The smart phone app enables providers to dictate 'free form' when the patient information is not available due to an unscheduled/unassociated patient or lack of interface. We accommodate either an HL7 interface or automated flat file (csv) spreadsheet as the interface method.

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Intuitive Design

Employing familiar Apple and Android navigation, new Mobile + users are up and running in minutes without attending training sessions. All the typical dictation functions such as rewind, overwrite, insert and fast forward are obvious on the Mobile + Recording screen. For high priority recordings, a single step marks the job as a Stat, moving it to the top of the dictation queue. History screens allow viewing and listening of completed recordings and those saved in an Incomplete status. The advanced search enables providers to locate a nonscheduled patient's data by typing patient identifiers. Results are quickly retrieved from the database and populate on the device. Mobile + allows users to create multiple dictations on the same patient. From the settings screen, users may select a default work type and configure a secondary facility to eliminate unnecessary steps when dictating.



Install Yourself

Providers easily download Mobile + from either the Apple App Store or Google Play Store without assistance from their Information Systems staff. Single dictator users then call the Arrendale Support Center, 800.344.1323, for same day sales and sign-on and config assistance. Providers associated with an Arrendale TA+ facility contact their enterprise HIM department for Mobile + permissions. New users can begin mobile dictations in minutes.



Compliance Concerns

Mobile + includes HIPAA safeguards beginning with triple DES encryption throughout the app protecting all patient data, transcripts and dictation voice files. Passwords are required for all functionality and a forced log off removes all data, transcripts and dictations if providers neglect to close out the app themselves. Data is transmitted using wireless and 3G/4G cellular methods securely with HTTPS and SSL encryption. HIPAA required audit logs are available for each job from creation throughout the life cycle of listening, viewing and e-signing.

About Arrendale Associates, Inc.

Arrendale Associates supplies comprehensive clinical documentation solutions to healthcare customers in the U.S., United Kingdom, Ireland and India. Since 1989 Arrendale has developed, engineered and marketed software systems for dictation, workflow, speech recognition, transcription and document delivery. Hospitals, physician practices and medical transcription service providers benefit from AAI's TA+ modular platform by reducing costs and improving documentation with customizable workflow and EHR integration. Arrendale's transcription service subsidiary, A+Network, LLC, serves health systems and physician practices with a U.S. workforce and industry leading accuracy and turnaround times.

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