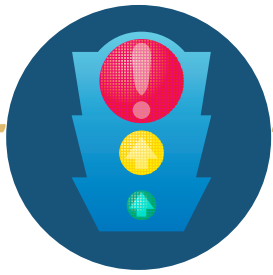


A+Network Transcription Services for Behavioral Health



**U.S.
PRODUCTION**



**STAT
ESCALATION
PROCEDURE**



**RANDOM
CONTINUOUS
GRADING**



**QUARTERLY
PERFORMANCE
REPORTING**



*Making
the Grade*

A+Network Understands the Special Documentation Needs for Behavioral Health Providers

- We specialize in mental health practices, psychiatric hospitals and counseling centers
- A+Network guarantees 100% U.S. MTs, Editors and Technical Support staffing
- Coverage 7 days a week: including weekends and evening shifts
- Impressive turnaround times
- Total outsourcing and overflow options



How A+Network 'Makes the Grade'

- 3 phase Quality Assurance program for all new customers
- Quarterly performance report created for each customer
 - 4% or more of all transcripts are graded
 - Top quality maintained by QA workflow and online transcript grading system
- Stat communication workflow
 - We verify receipt and completion of every Stat via email or phone with customer
 - 60 minute Stat delivery or less
- Full insurance coverage: Professional plus cyber/data loss/ransom
- Scheduled periodic customer conference calls to discuss new providers, concerns and trends
- Turnaround time and production reporting from our software platform for transparency

Privacy Protection from A+Network Transcription

- Password required and can be set with expiration date
- Every access event is tracked by unique User ID
- Customer assigns system access levels and permissions to each facility software user
- Job Events report for each job lists each and every access event:
 - Contains User ID, date/time dictated, date/time transcribed, printing events, all listening, viewing, editing, any faxing activity and e-signing actions
- Triple DES encryption of all voice files, transcripts and patient meta data
- Prior transcript versions available to authorized users only
- BAA agreements with all customers



**Call for more info
888.880.4359**

www.aplusnetwork.com

**A+ Plus
NETWORK, LLC**

*Making
the Grade*

A+Network Transcription Services for Behavioral Health

Make your Practice More Efficient with A+ Network Outsourcing

- A+Network Account Managers are available 24/7, every hour, every day for questions and concerns
- Faster Turnaround Times improve reimbursement and improve patient care
- Job Monitor details current dictation and transcription activity on a single screen
- Dedicated QA review level to resolve irregularities before EHR upload
- Keyword transcript search speeds up coding, audits and clinical trial reporting:
 - Search transcripts for medications, symptoms, diagnoses and outcomes
- Eliminate premise dictation system expense and obsolete cassette tapes
- Save time when searching for a specific patient or provider

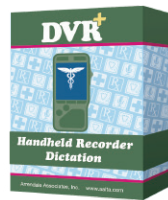
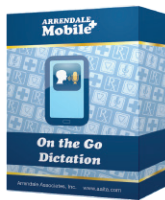


Job Monitor

Date	Received	Transcribed	Completed												
09/06/2016	729	694	685	Dictate				Transcription				Quality Review			
Facility	STAT	Dictate				Transcription				Quality Review					
		Over Due	0-4 Due	4+ Due	Minutes	Over Due	0-4 Due	4+ Due	Minutes	Over Due	0-4 Due	4+ Due	Minutes		
Arrendale Behavioral	3	0	3	103	264.27	0	48	46	179.47	0	3	25	94.35		
Beach Campus	0	0	0	3	4.97	0	3	5	22.17	0	0	2	.41		
Mountain Campus	1	0	0	20	67.33	0	16	9	61.44	0	0	6	27.42		
Piedmont Campus	2	0	0	38	92.16	0	11	21	19.41	0	2	13	61.08		
East Clinic	0	0	2	17	47.18	0	15	9	72.02	0	1	0	.30		
West Clinic	0	0	1	25	53.63	0	3	2	5.33	0	0	4	5.24		

Technology Advantages of our Feature-Rich Platform

- Dictate with your choice of several modalities
 - Landline, toll-free telephone, mobile app, walkabout digital recorders and USB PC mikes
- Secure website to access software platform containing transcripts, voice files and reporting
- Triple redundancy to prevent downtime
 - Impeccable uptime record at premier, audited and certified data center
- Transcript access via mobile app, Android & Apple, and Windows PCs
- Transcript storage for 12 months or longer
- Voice file repository for 30 days
- Optional eSignature from PC or smart phone/tablet
- Interface specialists on staff to upload transcripts into your EHR
- Option to incorporate Dragon front-end speech recognition with Speak-EZ+



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✓ Making
the Grade