# Documentation for Behavioral Health

**Better, Faster and More Secure** 

Documentation styles and schedules vary for behavioral health providers. With a cloud hosted Arrendale solution, providers document with their favorite modality gaining organization, delivery automation and electronic signature. Protected Health Information, PHI, is kept safe by passwords, event logging, individual user profiles and latest encryption. Tech savvy dictators boost their documentation efficiency with our integrated front-end speech recognition module.

# Dictate using Mobile<sup>+</sup> while traveling and review draft text documents at your desktop in minutes.

















Narrate the Patient Story YOUR WAY

Convert to Text YOUR WAY

Store Either or Both YOUR WAY

Deliver YOUR WAY

## **Products To Improve Documentation Efficiency**

### **TA<sup>+</sup>Platform**

Flexible, scalable documentation system: dictation through e-signature and EHR upload

- Dictation choices: toll-free landline, smart phone app, handheld recorders and USB PC mikes
- Transcript creation via in-house staff, front-end speech rec module or outsourced transcription
- Voice file and text file repositories for quick search results
- Word-processing time-savers like abbreviation expanders, med/phar spellcheckers and Normals
- Document delivery automation via print & fax
- Online delivery via HL7 to EHR, scheduled PC download or SFTP, Secure File Transfer
- Web-based E-signature: Sign on phone, home PC and office PC
- Job Monitor screen to view real-time activity

# Speak-EZ<sup>+</sup>Turbo Charging Nuance Dragon Functionality

Workflow improvements to the impressive accuracy of today's Dragon Medical

- Electronic signature option while viewing transcript
- 'Normal' insertion via dropdown for frequently repeated phrases
- 'Submit to QA' button for difficult jobs when you prefer someone else to complete
- Dictate on your mobile device and edit/sign transcripts at your Windows PC in minutes
- 'Save Incomplete' button allows for interruptions
- Drop down list of provider names to automate copies
- Simple verbal commands for formatting, punctuation and more

Call for a webinar and quote



www.aaita.com

800.344.1323

## Documentation for Behavioral Health Better, Faster and More Secure

#### **We Protect Your Patients**

- Password required for system access on PCs, Internet and mobile devices
- Complete voice and text file encryption within our system
- Customer sets system activities and permissions for every user
- Event logging contains the User ID, data/time of event and activity
  - Dictating, listening, transcribing, editing, signing, viewing, printing, faxing, HL7 uploads, PC delivery
- 'Need to know' viewing restrictions and full auditing for HIPAA

### **Mobile<sup>+</sup> Apple and Adroid App**

- Replaces extensive digital recorders so dictators only carry one device
- Search for patients and view previous transcripts on your phone or tablet
- Sign transcripts on your phone or tablet after transcription
- Dictate on Mobile<sup>+</sup> app and edit speech recognized transcripts later at your desktop
- View the list of daily patients when patient meta data is provided to our system.
- Expedite transcripts with voice files sent to transcriptionists directly-no docking

#### **World Class Customer Service**

- Proficient U.S. Support Center techs
- Toll-free telephone and email assistance, 24/7
- Email ticket system tracks every issue to resolution
- Audited and certified data center with fabulous uptime
- Software hosting with multiple dictation servers and constant backups
- EHR integration specialists on staff for HL7 and spreadsheet import
- Cyber, data loss and ransomware policies supplementing insurance



#### **World Class Customer Service**



U.S. Help Desk Desktop Streaming



Uptime History & Guarantee



**E-mail Ticket System** 



**Server Monitoring** 



**Constant Backups** 

### **About Arrendale Associates, Inc.**

Arrendale Associates delivers cloud-based clinical documentation software to enhance provider productivity. Since 2002, hospitals, physician practices and single providers worldwide have benefited from Arrendale's flagship platform, TA<sup>+</sup>, by reducing costs, expediting documentation and enhancing provider satisfaction. Arrendale's custom workflow and engineered solutions for dictation, transcription, electronic signature and interoperability compliment Dragon speech recognition software for author efficiency. Integrated smart phone dictation apps deliver convenience as authors narrate their notes throughout the day's travels. Arrendale provides US-based integrated transcription outsourcing through its subsidiary, A<sup>+</sup>Network, LLC.

Call for a webinar and quote



www.aaita.com