

Community Hospital Documentation

Dictation • Speech Recognition • Transcription

Improve Every Department's Workflow



HIM • Radiology • Affiliated Clinics • Pathology

Dictation Flexibility

- Dictation options and devices to suit every provider
- Central repository of all voice files from all devices and departments
- Stat job prioritization to expedite transfers



Speech Recognition Efficiency

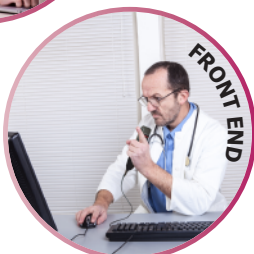
- Front-end and back-end within the same platform 3-4 times faster than EHR typing
- Integrated options for editing by others or yourself
- Only pay for what you use



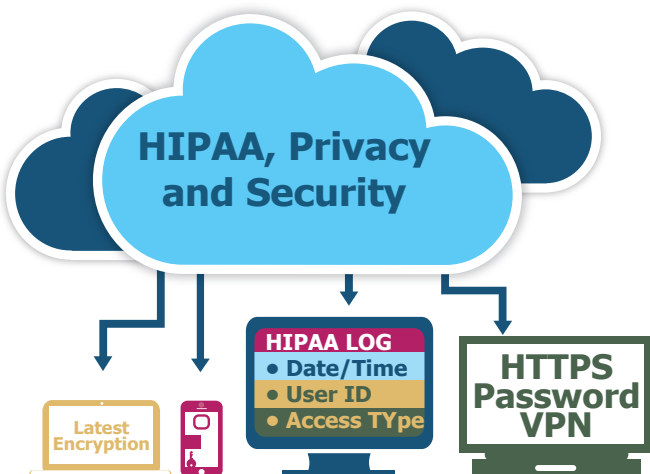
Document Your Way...



- Via your hospital MTs or a compatible MTSO:
 - Transcribe into our system
 - Or direct into your EHR
- By your providers at their desktops with our EHR speech solution
- Anywhere, with our smartphone app, then review the speech rec draft on your phone in minutes or have the transcription team create the note



PHI Protection



- Secure (https), unique website for anytime, anywhere access to dictations and transcripts
- System functionality assigned to each user based on each user's 'Need to Know' role within your facility
- Logging of all dictating, listening, editing, e-signing and delivery by date, time and user ID for each voice and text file
- Instant display of a HIPAA Job Events report for any dictation
- Encryption of all voice, text and patient data on servers, PCs, mobile devices and in transit
- HITRUST and ISO 27001 certified data center

800.344.1323



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It's Time to Utilize Speech Recognition

Already integrated; easy to implement
Great accuracy produces great results
Cloud deployment eliminates connectivity hassles

Back-End Speech

- No change for providers who want to keep dictating like they always have
- 30% productivity gains for your transcription staff when they receive a draft note
- Hybrid options for front-end dictators who need to be QAed

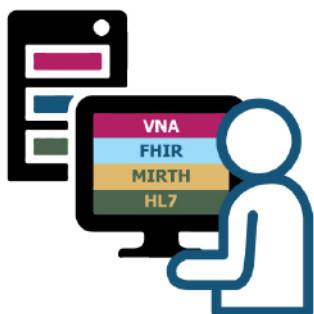


**Your choice:
by department
or by dictator**

Front-End Speech

- Rapid display of text on screen, saving providers' time
- Voice commands activate shortcuts, insert repeated text and navigate screens
- Localized and customized vocabularies easily added
- Your user ID works from any device

Interoperability and Beyond



- Patient meta data integration from your EHR via HL7 or other
 - Don't let EHR HL7 fees break your budget, instead
 - Metadata imports via automated spreadsheet at no charge
- Transcript delivery and HL7 expertise with:
 - Allscripts, Athena, Azalea, Cerner, CPSI, eClinical Works, Empower, Epic, GE Centricity, Meditech, NextGen, Paragon, Siemens and more
- Configurable print and fax delivery to consulting and referring providers
- System reporting of dictation activity, provider usage and turnaround times
- Keyword search of note contents: great for clinical trials, research and audits

Proficient Customer Service

- Organized install with weekly conference calls
- Toll-free, 24 by 7 ongoing support by U.S. techs
- Email ticket tracking system
- 99.99% uptime at audited data center
- Redundancy and constant backups
- We know our customers and their workflow



Cost Savings with Arrendale Cloud Hosting



- Single monthly software lease fee covers all departments
- No servers or software to purchase and maintain
- No annual support fees
- No expensive T1 telephone lines, recorders or dictate stations
- Speech recognition software 25% less than well known competitors
- Reporting to breakout usage by department and provider
- Compatible MTSOs avoid overtime costs for MT nights and weekends
- Integrated speech shortens reimbursement cycle
- Full insurance coverage for cyber/data loss/ransomware

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