

# Documentation for Health Systems

## Dictation • Speech Recognition • Transcription

### One Solution for every Facility within your System

Acute Care • Clinics • Longterm/Rehab • Behavioral Health



#### Dictation Flexibility

- Dictation options and devices to suit every provider
- Central storage of all voice files from all devices and departments – even front-end speech
- Stat job prioritization to expedite transfers



#### Speech Recognition Efficiency

- Front-end and back-end within the same platform
- 3-4 times faster than EHR typing
- Optional, integrated QA editing
- Works with your EHR
- PACS and RIS integration



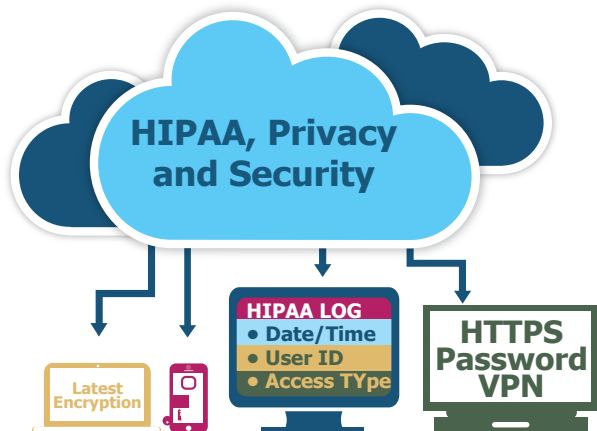
### Workflow Freedom



- Providers at their desktops with our EHR speech solution
- Anywhere, with our smartphone app: review the speech-to-text draft on your phone in minutes or send it to the transcription team
- Delegate to facility MTs or an AAI compatible MTSO partner who will:
  - Transcribe into our system
  - Or type direct into your EHR



### PHI Protection



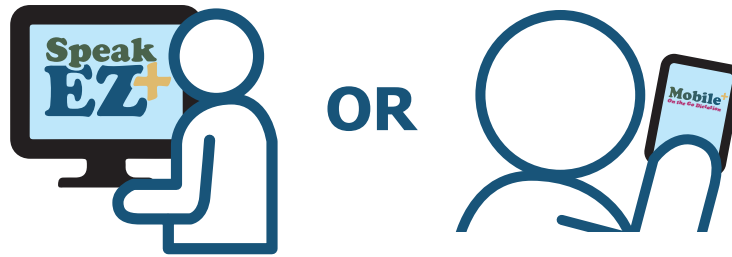
- Secure (https), unique website for anytime, anywhere access to dictations and transcripts
- System functionality assigned to each user based on each user's 'Need to Know' role within your enterprise
- Logging of all dictating, listening, editing, eSigning and delivery by date, time and user ID for each voice and text file
- Instant display of a HIPAA Job Events report for any dictation
- Encryption of all voice, text and patient data on servers, PCs, mobile devices and in transit
- HITRUST and ISO 27001 certified data center

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**Ai** ARRENDALE  
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# Cloud Speech Recognition



## Front-End Speech

- Rapid display of text on screen, saving providers' time
- Voice commands activate shortcuts, insert repeated text and navigate screens
- Localized and customized vocabularies easily added
- User IDs that works from any device



INNOVATIONS IN  
PRODUCTIVITY

## Back-End Speech

- No change for providers who want to keep dictating like they always have
- Transcription staff productivity improvement
- Hybrid options for front-end dictators who need QA attention

## Interoperability and Beyond



- Patient metadata HL7 integration from your EHR/s
- Transcript delivery and HL7 expertise with:
  - Allscripts, Athena, Azalea, Cerner, CPSI, eClinical Works, Empower, Epic, Fuji, GE Centricity, Meditech, NextGen, NovaRad, Paragon, Philips, Siemens and more
- Configurable print and fax to consulting/referring/family providers
- Turnaround Time reporting and exportable data
- Keyword search of note contents:
  - Great for clinical trials, research and audits

## Proficient Customer Service

- Organized install with weekly conference calls
- Toll-free, 24 by 7 ongoing support by U.S. techs
- Email ticket tracking system
- 99.99% uptime at audited data center
- Redundancy and constant backups
- We know our customers and their workflow



## Cost Savings with Arrendale Cloud Hosting



- Single monthly software lease fee covers all locations
- No servers or software to purchase and maintain
- No annual support fees
- No expensive T1 telephone lines, recorders or dictate stations
- Speech recognition software 25% less than well known competitors
  - Only pay for what you use
- Reporting to breakout usage by department and provider
- AAI Partner MTSOs eliminate overtime for MT nights and weekends
- Fully insured for cyber/data loss/ransomware

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